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ARIZONA CORPORATION COMMISSION
RECEIVED
UTILITY COMPLAINT FORMInvestigator: Brad MortonPhone:Fax:Priority: Respond Within Five Days2011 NOV 28 P 12:49
AZ CORP COMMISSION
DOCKET CONTROLOpinionNo. 2011 - 100814Date: 11/23/2011Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:Last:Complaint By:

Juliana

McCroskey

Account Name:

Juliana McCroskey

Home: (000) 000-0000Street:Work:City:

Prescott

CBRState:

AZ

Zip: 86303

is: CellularUtility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:Nature of Complaint:

Nearly everyone in the United States has had to make a sacrifice to income due to the current economy and many of us (close to 50%) have lost our homes because of the Wall Street greed, etc. We have had to take huge reductions in income (in my case more than 50%) and tightened our belts in order to survive. Yes, we are just surviving and so many are not surviving. We lost our home to foreclosure because of this economy and NOT because we made a foolish decision during the boom. APS can tighten its belt and the stockholders can do without an increase. Six and one-half percent sounds like a small contribution but when a family is struggling to live, it is too high. In order for my family to survive, our household had to be split into two different locations. Our children and I are living in Prescott while my husband resides in Cordes Junction (36 miles apart). We are both within a mile of our work so that we could cut out commuting expenses in order to survive.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 11/23/2011Opinion No. 2011 - 100814Arizona Corporation Commission
DOCKETED

NOV 28 2011

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